

COPD CARE  
CLINICAL PHARMACY SPECIALIST  
Clinical Pharmacist Specialist (CPS)  
TEMPLATES  
Template Review

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STEPHANIE GRUBER, PHARMD, BCACP

WILLIAM S MIDDLETON VA HOSPITAL

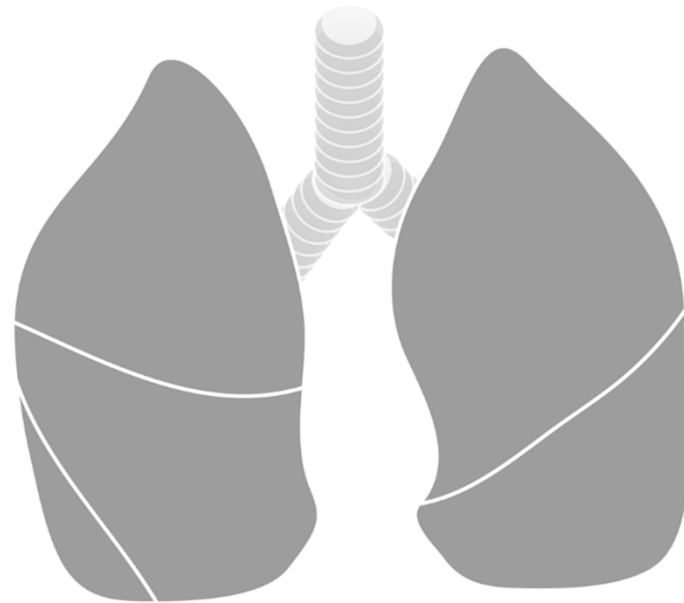
# Service Structure



Inpatient	Outpatient				
<b>Respiratory Therapy</b>	<b>Nursing</b>	<b>Pharmacist and Nursing</b>	<b>Pharmacist or Nursing or PCP</b>	<b>Authorized Physician and LPN/NCM</b>	<b>Primary Care Provider</b>
<b>In patient room</b> Provide medication and disease state education  RT template	<b>Telephone</b> Assess condition in acute timeframe after discharge and arrange outpatient follow-up  48H discharge template	<b>Clinic (Provider appt)</b> Assess condition and comorbidities  Arrange follow-up  COPD Education template RN template  Pharmacy template Action Plan Posting	<b>Clinic or Telephone</b> Assess condition and arrange follow-up  60 Day Post Discharge Template	<b>Clinic (Nursing appt)</b> Complete and review spirometry  No formal template	<b>Clinic (Provider appt)</b> Assess condition and <u>arrange follow-up</u>  No formal template
<b>Timeline (post discharge)</b>	<b>48 hours</b>	<b>30 days</b>	<b>60 days</b>	<b>90 days</b>	<b>1 year</b>
	Telephone triage (as needed)				

# 30 DAY JOINT VISIT

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# GOALS OF VISIT

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1. Categorize COPD group using CAT score, previous exacerbation history
2. Review spirometry
3. Optimize therapy (check adherence and administration)
4. Place referrals
5. Ensure immunizations up to date

# PREVIOUS NOTES TO REVIEW

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1. Respiratory therapy inpatient note
2. Discharge summary
3. Nursing 48 hour discharge note
4. Previous medication management notes

Progress Note Properties

Progress Note Title:

- MED MANAGEMENT
- MED MANAGEMENT CONSULT
- MED MANAGEMENT TELEPHONE
- MEDICAL <ADTP MEDICAL REVIEW NP>
- MEDICAL <AMA LEAVING AGAINST MEDICAL ADVICE>
- MEDICAL <CONSENT FOR LEAVING AGAINST MEDICAL ADVICE>
- MEDICAL <DIABETES MEDICAL GROUP VISIT>

OK  
Cancel

Date/Time of Note:  ...

Author:  ▾

- New Note in P
- Aug 31 MEDICATION MANAGEMENT WEST PACT PHARMD 1 SW, Portillo,Edward C
- All signed notes
  - Aug 23,17 ADTP INTAKE ASSESSMENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 16,17 MH INTERDISCIPLINARY TREATMENT PLAN OUTPATIENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 16,17 ADTP INTAKE ASSESSMENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 08,17 MH MHC SUICIDE PREVENTION SAFETY PLAN, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Jul 26,17 GENERAL MEDICINE (FREE TEXT), WEST PACT 11 NP, SANDRA C TOMPKINS
  - Jul 18,17 PRIMARY CARE OUTPATIENT PROVIDER, MAD PACT GOLD TUES RES 2, ROBERT B HOLLAND
  - May 30,17 IR TELEPHONE, MAD INTERVENTIONAL RADIOLOGY, PAUL A GUILBAULT
  - Apr 24,17 ANESTHESIA INPATIENT, MAD ANESTHESIA NORA, ALAN P WANG
  - Apr 05,17 MH MHC CONSULT, TELEPHONE MAD MENTAL HEALTH, CASEY C HOFFMAN
  - Jan 19,17 MEDICINE TELEPHONE, MAD PACT PHONE GOLD THUR RES 1, CALLIE E PLAFKIN
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ANESTHESIA PERI OP, JUSTENE S WILKE
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ANESTHESIA NORA, SARAH L ERNST
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ENDOCRINE FELLOW, LISA M SPOHN
  - Nov 16,16 DIABETIC RETINOPATHY SURVEILLANCE NOTE, MAD MH MD AHEARN, TAMMY L SCHMIDT
  - Oct 25,16 APPOINTMENT SCHEDULING LETTER, SCHEDULING ADMIN-X, ASHLEY M RINDLE
  - Oct 21,16 SOCIAL WORK CASE MANAGEMENT, TELEPHONE MAD SOCIAL WORK, ANDREA TACK, LCSW
  - Sep 26,16 MENTAL HEALTH DIAGNOSTIC STUDY NOTE, MAD NEUROLOGY NCM, SANDRA C TOMPKINS
  - Sep 23,16 MH INTERDISCIPLINARY TREATMENT PLAN OUTPATIENT, MAD MH SW FRANCOIS, SARAH C FRANCOIS
  - Aug 26,16 AFTER VISIT SUMMARY (AVS), MAD MH FRAZIER PHARMD, JOSEPH V KARLS
  - Aug 26,16 AFTER VISIT SUMMARY (AVS), MAD MH FRAZIER PHARMD, JOSEPH V KARLS

MEDICATION MANAGEMENT  
WEST PACT PHARMD 1 SW Aug 31,2017@10:32 Portillo,Edward C Change...

/ Templates

Shared Templates

Diagnoses:  
Chronic post-traumatic stress disorder following military combat (SCT 699241002) - Post-traumatic stress disorder, chronic (ICD-10-CM F43.12) (Primary)

Procedures:  
PsyTx w/ Pt 53-89 Min

Health Factors:

Cover Sheet Problems Meds Orders Notes Consults Surgery D/C Summ Labs Reports

- Last 300 Signed Notes (Total: 292)
- New Note in Progress
- Aug 31,17 MEDICATION MANAGEMENT
- All signed notes
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Templates

Shared Templates

COPD

- COPD EDUCATION NOTE/30 DAY NOTE
- COPD ED 60 DAY CONTACT
- Copd Respiratory Therapy

Reminder Dialog Template: COPD EDUCATION NOTE

- Education note:
- Nurse Care Manager - Joint visit
- Clinical Pharmacist Specialist - Joint visit
- Pre-visit information
- Visit documentation

Shared Templates



Pharmacy note

Pre-visit information

ZZBEAVER, MISTER A is a 63 yo MALE presenting to clinic for COPD joint visit with PharmD and RNCM.

HPI:

PMH:

Code	Description
R51.	Cluster headache syndrome (SCT 193031009)
401.1	Benign essential hypertension (ICD-9-CM 401.1)
312.31	Pathological gambling (ICD-9-CM 312.31)
307.50	Eating Disorder (ICD-9-CM 307.50)
304.03	Opioid type dependence, in remission (ICD-9-CM 304.03)
303.90	Alcohol Dependence (ICD-9-CM 303.90)
296.32	MDD, Recur, Moderate (ICD-9-CM 296.32)

Allergies:

SMX-TMP, SIMVASTATIN, ACYCLOVIR, GABAPENTIN, PENICILLIN, LATEX, PEANUTS  
METFORMIN, ROSIGLITAZONE, SULFA DRUGS

Active Outpatient Medications (including Supplies):

Non-VA Medications	Status
1) Non-VA ADALIMUMAB 40MG/0.8ML SYR 40 MG (0.8 ML) UNDER THE SKIN EVERY 2 WEEKS	ACTIVE
2) Non-VA ASPIRIN 325MG TAB 162.5MG BY MOUTH EVERY DAY	ACTIVE
3) Non-VA ASPIRIN 81MG EC TAB 81MG BY MOUTH EVERY DAY	ACTIVE
4) Non-VA DIAZEPAM 5MG TAB 5MG BY MOUTH TWICE A DAY	ACTIVE
5) Non-VA FISH OIL 1000MG ORAL CAP 1000MG BY MOUTH EVERY DAY	ACTIVE
6) Non-VA FISH OIL 1000MG ORAL CAP 2000MG BY MOUTH EVERY DAY	ACTIVE
7) Non-VA MULTIVITAMIN CAP/TAB 1 TABLET BY MOUTH EVERY DAY	ACTIVE
8) Non-VA PSYLLIUM 1 TEASPOONFUL BY MOUTH TWICE WEEKLY	ACTIVE

Recently Expired Outpatient Medications (including Supplies):

Inactive Outpatient Medications	Status
1) ACCU-CHEK AVIVA PLUS (GLUCOSE) TEST STRIP USE 1 STRIP TO CHECK BLOOD SUGAR AS DIRECTED	EXPIRED
2) LURASIDONE HCL 120MG TAB TAKE ONE-HALF TABLET BY MOUTH DAILY	EXPIRED
3) VENLAFAXINE HCL 150MG 24HR SA CAP TAKE ONE CAPSULE BY MOUTH TWICE A DAY FOR MOOD (DO NOT CRUSH)	EXPIRED

No Active Remote Medications for this patient

Immunization	Series Date	Facility	Reaction Info
HEP B, ADULT	09/2014	No Site	
	02/01/2012	PCP	<C>
INFLUENZA, SEASONAL, INJECTABLE	12/23/2016	WILLIAM S.*	<C>
INFLUENZA, UNSPECIFIED FORMULATIO*	10/2014	Walgreens *	
	10/20/2011	MADISON	<C>
	12/07/2010	ROCKFORD P*	
PNEUMOCOCCAL, UNSPECIFIED FORMULA*	12/06/2010	ROCKFORD H*	
ZOSTER	02/01/2014	Dean	
	01/2009	No Site	

<C> See the Detailed Immunizations Health Summary Component[DIM] for Comments

Spirometry Data:

Most Recent Spirometry:

Date:

FEV1: ,  % Predicted

FVC: ,  % Predicted

FEV1/FVC: ,  % Predicted

GOLD stage (Select one):

- Stage I: FEV1  $\geq$  80%
- Stage II: FEV1 50-79%
- Stage III: FEV1 30-49%
- Stage IV: FEV1  $<$ 30% or  $<$ 50% with chronic respiratory failure (ie long-term oxygen)
- Last PFTs  $>$ 2 Years old. Unable to determine GOLD stage
- No PFTs on file. Unable to determine GOLD stage

Previous CAT (COPD Assessment Test) Score?

Yes

No

Visit documentation

S:

Today:

SH:

Tobacco:

Do you use any tobacco products?  Yes  No

If YES, record type and frequency:

If YES, ask: We now have treatment for veterans who are ready to quit using tobacco in the next month and treatment for those who want to cut down on their tobacco use.

Would you be interested in either quitting or cutting down?

Wants to quit (refer to Tobacco Treatment Clinic)

Wants to reduce (co-sign Elana Brubaker)

Neither option at this time

Employment (current/previous): What type of work did you perform for the longest period of time?

Exercise/Activity:

FH:

family history of COPD

no family history of COPD

Exacerbations in the past 12 months

Number: \*

COPD-related ED visits/hospitalizations in past 12 months

Number:

CAT score: (Provide patient with form to fill out in clinic)

[Click here for CAT Test](#)

Cough:  /5

Phlegm:  /5

Chest tightness:  /5

Breathlessness if walk up a hill/stairs:  /5

Limitations in home activities:  /5

Confidence leaving home with lung condition:  /5

Sleep:  /5

Energy:  /5

-----  
Total Score:

Medications: Current COPD Regimen:

Maintenance therapy:

- Budesonide/formoterol 160/4.5 - two inhalations twice daily
- Tiotropium 1.25mcg - two inhalations once daily
- Olodaterol 2.5mcg - two inhalations once daily
- Tiotropium/olodaterol 2.5/2.5 mcg - two inhalations once daily
- None
- Other: \_\_\_\_\_

Rescue therapy:

- Albuterol 90 mcg - two inhalations every 4-6 hrs PRN
- Albuterol nebulizer
- Albuterol/ipratropium
- Other: \_\_\_\_\_

Adherence:

- Adherent
- Nonadherent \_\_\_\_\_

Patient using correct technique with above medications?

- Yes
- No

Previously trialed meds:

- Yes
- No

Does patient have COPD Action Plan?

Yes

No

Oxygen Therapy:  Yes  No

\*\*If SpO2 87% at rest or lower and symptomatic - consider referral to respiratory therapy for oxygen based on your assessment

Concurrent chronic disease state management:

=====

O:

Vitals: No data available

PE:

Lungs:

A:

1.

2. COPD Group:

A

B

C

D

3. Veteran able to understand and appropriately utilize COPD action plan?  Yes  No

4. Vaccinations:

Influenza

Tdap

PCV13

PPSV 23

None, immunization are UTD

Other:

5. Candidate for oxygen:

Yes

No



P:

1. Meds: [REDACTED]

2. Action plan created at todays visit

Prednisone 40 mg daily x 5 days

Antibiotic:

Doxycycline 100 mg BID for 10 days

Azithromycon 500 mg on day one, then 250 mg for the next 4 days

Sulfmethoxazole/Trimethoprim 400/80 BID for 10 days

Other: [REDACTED]

3. Patient education: See patient education note

4. Consults:

Tobacco cessation

Pulmonary Rehab

Pulmonary Clinic

Respiratory Therapy

COPD education class

PFTs

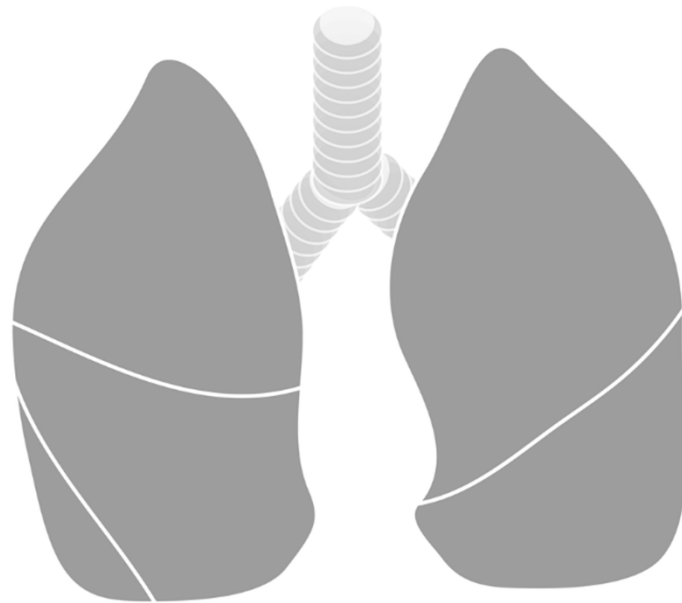
Care Coordination Telehealth

Nutrition

5. Follow-up: 1 month phone call with [REDACTED]

# EDUCATION NOTE

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File Edit View Action Options Tools Help

**ZZCPRS.CINDERELLA [OUTPATIENT]** **WEST-PH Sep 27,17 22:10** No PACT/HBPC assigned at any VA location /  
 000-00-0234 Aug 27,1970 (47) Provider: GRUBER,STEPHANIE J

Last 700 Signed Notes (Total: 832) MED MANAGEMENT

New Note in Progress Vst: 09/27/17 WEST PACT PHARM D Sep 27,2017@22:10  
 Sep 27,17 MED MANAGEMENT , WEST I  
 All signed notes

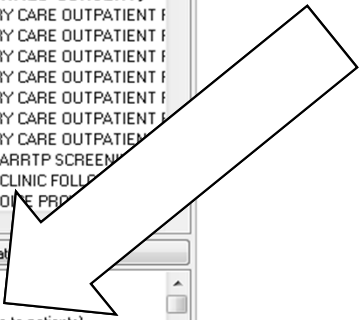
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- Aug 25,17 REHAB CLC PT PROGRESS, M
- Aug 17,17 NURSING DAY OF SURGERY/
- Aug 16,17 NURSING DAY OF SURGERY/
- Aug 16,17 NURSING PRE-PROCEDURE 1
- Aug 16,17 NURSING PRE-PROCEDURE 1
- Aug 07,17 NURSING PRE-PROCEDURE 1
- Aug 03,17 Adverse React/Allergy, "" No Lo
- Aug 03,17 NURSING PRE-PROCEDURE 1
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- Jul 17,17 PRIMARY CARE OUTPATIENT F
- Jul 13,17 ADTP SARRTP SCREEN
- Jul 10,17 RENAL CLINIC FOLL
- Jul 10,17 VCP-CHOICE PRO

My Templates  
 Shared Templates

- Medication List (to give to patients)
- Medication List (for patients post visit)
- Remote Meds List
- Vitals TD
- AAA Screening
- Advance Care Planning
- Allergy
- Anesthesia
- Attending Documentation
- Audiology
- Building Six
- Cardiology

Reminders  
 Encounter  
 New Note

Cover Sheet | Problems | Meds | Orders | Notes | Consults | Surgery | D/C Summ | Labs | Reports



File Edit View Action Options Tools Help

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Templates

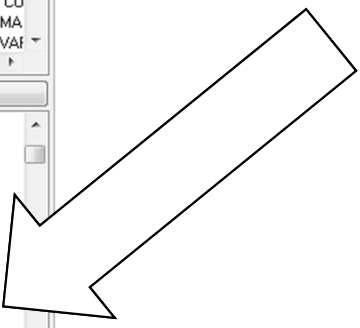
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- HT Templates
- Care Plans
- CLC Templates
- COPD
  - COPD EDUCATION/30 DAY NOTE
  - COPD ED 60 DAY CONTACT
  - Copd Respiratory Therapy
- Dental

Reminders

Encounter

New Note

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Edit View Action Options Tools Help  
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**COPD**  
   COPD EDUCATION/30 DAY NOTE  
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/ Reminders  
 Encounter  
 New Note

**Reminder Dialog Template: COPD EDUCATION**  
 Education note:  
 Nurse Care Manager - Joint visit  
 Clinical Pharmacist Specialist - Joint visit

Visit Info    Finish    Cancel

<No encounter information entered>  
 \* Indicates a Required Field

Overview Sheet | Problems | Meds | Orders | Notes | Consults | Surgery | D/C Summ | Labs | Reports

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Reminder Dialog Template: COPD EDUCATION/30 DAY NOTE

Education note:

PREVIOUS PATIENT ED RECORD/LEARNING PREFERENCES/BARRIERS:

Date	Facility	Topic - Understanding Level
07/19/2017	MADISON	DIABETES Foot Care - GOOD UNDERSTANDING
01/19/2017	WILLIAM S.	COPD ED ACTION PLAN
		COPD ED ADDITIONAL REFERRALS
		COPD ED COPD PATHOPHYSIOLOGY
		COPD ED MEDICATIONS
		COPD ED RESPIRATORY THERAPY
		COPD ED TOBACCO TREATMENT
		COPD ED VACCINATIONS
		SAFE/EFFECTIVE USE OF DABIGATRAN
		SAFE/EFFECTIVE USE OF LMWH
		SAFE/EFFECTIVE USE OF WARFARIN

Concur/Update BARRIERS/PREF

<< Click if Learning Barriers/Preferences were reviewed and you concur.

<< Click to update learning Barriers/Preferences

PATIENT EDUCATION READINESS:

READINESS: Ready to learn

READINESS: Not ready to learn. Describe method used to overcome: \_\_\_\_\_

TEACHING METHOD:  Verbal discussion \_\_\_\_\_

MUTUAL GOAL(S):  Verbalize understanding of instructions.  Demonstrate skill(s) safely and effectively.  Other (specify): \_\_\_\_\_

TIMEFRAME FOR COMPLETION:  Immediate  Prior to discharge  Other (specify): \_\_\_\_\_

SELECT ALL WHO WERE EDUCATED:

Patient

Other (specify name and relationship) \_\_\_\_\_

Visit Info    Finish    Cancel

Education note:

Health Factors: COPD ED TIME SPENT (Historical), COPD EDUCATION NOTE

\* Indicates a Required Field

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- Jul 20,17 PRIMARY CARE OUTPATIEN
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- Jul 19,17 PRIMARY CARE OUTPATIEN
- Jul 17,17 PRIMARY CARE OUTPATIEN
- Jul 13,17 ADTP SARRTP SCREENING
- Jul 10,17 RENAL CLINIC FOLLOWUP, M
- Jul 10,17 VCP-CHOICE PROV AGRMT V

Reminder Dialog Template: COPD EDUCATION/30 DAY NOTE

EDUCATION TOPICS:

- COPD Pathophysiology COPD Pathophysiology Handout
- Pulmonary Rehabilitation Pulmonary Rehabilitation Handout
- Vaccinations
- Tobacco treatment Tobacco Treatment Clinic Brochure
- Medications
- Action plan Action Plan Handout
- Patient interested in additional referrals

PATIENT EDUCATED ON THE FOLLOWING CLINIC INFORMATION:

- Call the Telephone Care Service (1-888-589-7793) for new medical complaints or urgent concerns
- Call the Outpatient Pharmacy (1-888-856-9039) for prescription refills and renewal information
- Call the Primary Care Team

- Central Clinics at 608-280-7059
- West Clinic at 608-280-7059
- Baraboo at 608-356-9318
- Beaver Dam at 920-356-9415
- Freeport at 815-235-4881
- Janesville at 608-758-9300
- Rockford at 815-227-0081
- Womens' Health at 608-280-7059
- HBPC at 608-280-7131

THE PATIENT RECEIVED THE FOLLOWING MATERIALS:

- Written patient information on the above topics
- Adherence aid (Paper grid, medication box)
- COPD action plan

Visit Info Finish Cancel

Education note:

Health Factors: COPD ED TIME SPENT (Historical), COPD EDUCATION NOTE

\* Indicates a Required Field

Templates

- Anesthesia
- Attending Documentation
- Audiology
- Building Six
- Cardiology
- HT Templates
- Care Plans
- CLC Templates
- COPD
  - COPD EDUCATION/30 DAY NOTE
  - COPD ED 60 DAY CONTACT
  - Copd Respiratory Therapy
- Dental
- Dermatology

Reminders

Encounter

New Note

Cover Sheet | Problems | Meds | Orders | Notes | Consults | Surgery | D/C Summ | Labs | Reports

File Edit View Action Options Tools Help

**ZZCPRS.CINDERELLA (OUTPATIENT)** **WEST-PH Sep 27.17 22:10** No PACT/HBPC assigned at any VA location /  
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Reminders: New Note in Progress  
 Sep 27.17 MED MANAGEMENT, WEST I

All signed notes

- Sep 19.17 MH INTERDISCIPLINARY T
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Templates

- Anesthesia
- Attending Documentation
- Audiology
- Building Six
- Cardiology
- HT Templates
- Care Plans
- CLC Templates
- COPD
  - COPD EDUCATION/30 DAY NOTE
  - COPD ED 60 DAY CONTACT
  - Copd Respiratory Therapy
- Dental
- Reminders

Encounter

New Note

Cover Sheet | Problems | Meds | Orders | Notes | Consults | Surgery | D/C Summ | Labs | Reports

Reminder Dialog Template: COPD EDUCATION/30 DAY NOTE

EDUCATION TOPICS:

- COPD Pathophysiology COPD Pathophysiology Handout
  - What it is (Chronic inflammation and decreased airflow)
  - Symptoms (wheezing, coughing, chest pain, shortness of breath, fatigue)
  - What causes it (most often smoking, sometimes occupation)
  - Diagnosing (health history, physical exam, tests (PFTs, CXR))
  - Treatment (tobacco treatment, RT, vaccinations, medications, oxygen)
- Pulmonary Rehabilitation Pulmonary Rehabilitation Handout
- Vaccinations
- Tobacco treatment Tobacco Treatment Clinic Brochure
- Medications
- Action plan Action Plan Handout
- Patient interested in additional referrals

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Visit Info Finish Cancel

Education note:

Patient Educations: COPD ED COPD PATHOPHYSIOLOGY  
 Health Factors: COPD ED TIME SPENT (Historical), COPD EDUCATION NOTE  
 \* Indicates a Required Field



# Veterans Health Notes



## Chronic Obstructive Pulmonary Disease (COPD)

### What is it?

- **Chronic** means that this disease lasts a long time, and it is always present. You can control the progress of the disease, but it is not going away.
- **Obstructive** refers to the air flow in and out of your lungs being blocked. Air becomes trapped in the lungs and cannot get to the rest of the body.
- **Pulmonary** means the disease is in your lungs.
- **Disease** refers to the damage that has occurred in your lungs. This disease develops slowly. Treatment can ease signs and may slow the disease's progress.

### What causes it?

- Smoking or secondhand smoke.
- Working in a polluted environment where you breathe in large amounts of dust, fumes, smoke or gases.

### What symptoms could I expect?

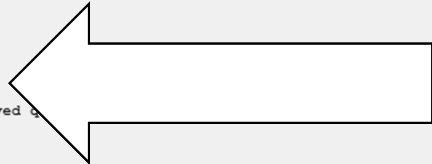
- Coughing, with or without mucus
- Wheezing
- Shortness of breath that gets worse with activity
- Chest tightness

For some people, these signs are mild and do not cause serious breathing problems. For others, the signs can be serious enough to limit daily activities.

### How do I know if I have COPD?

Your doctor may use the following to help diagnose COPD:

<b>ZZCPRS_CINDERELLA (OUTPATIENT)</b>		<b>WEST-PH Sep 27,17 22:10</b>	No PACT/HBPC assigned at any VA location /
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All signed notes		Reminder Dialog Template: COPD EDUCATION/30 DAY NOTE	
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<ul style="list-style-type: none"> <li>/ Templates</li> <li>▾ Anesthesia</li> <li>▾ Attending Documentation</li> <li>▾ Audiology</li> <li>▾ Building Six</li> <li>▾ Cardiology</li> <li>▾ HT Templates</li> <li>▾ Care Plans</li> <li>▾ CLC Templates</li> <li>▾ COPD <ul style="list-style-type: none"> <li>▾ COPD EDUCATION/30 DAY NOTE</li> <li>▾ COPD ED 60 DAY CONTACT</li> <li>▾ Copd Respiratory Therapy</li> </ul> </li> <li>▾ Dental</li> <li>▾ Dermatology</li> </ul>		<p>Visit Info      Finish      Cancel</p> <p><b>Education note:</b></p> <p>Patient Educations: COPD ED COPD PATHOPHYSIOLOGY, COPD ED RESPIRATORY THERAPY  Health Factors: COPD ED TIME SPENT (Historical), COPD EDUCATION NOTE  * Indicates a Required Field</p>	
<ul style="list-style-type: none"> <li>/ Reminders</li> <li>Encounter</li> <li>New Note</li> </ul>			



File Edit View Action Options Tools Help

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Reminder Dialog Template: COPD EDUCATION/30 DAY NOTE

vaccinations

Tobacco treatment Tobacco Treatment Clinic Brochure

Medications

Action plan Action Plan Handout

Patient interested in additional referrals

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Freeport at 815-235-4881

Janesville at 608-758-9300

Rockford at 815-227-0081

Womens' Health at 608-280-7059

HBPC at 608-280-7131

THE PATIENT RECEIVED THE FOLLOWING MATERIALS:

Written patient information on the above topics

Adherence aid (Paper grid, medication box)

COPD action plan

Krames Booklet

Comments: \_\_\_\_\_

Time spent: \* \_\_\_\_\_

Nurse Care Manager - Joint visit

Clinical Pharmacist Specialist - Joint visit

Visit Info Finish Cancel

Education note:

Patient Educations: COPD ED COPD PATHOPHYSIOLOGY, COPD ED RESPIRATORY THERAPY  
 Health Factors: COPD ED TIME SPENT (Historical), COPD EDUCATION NOTE  
 \* Indicates a Required Field

Templates

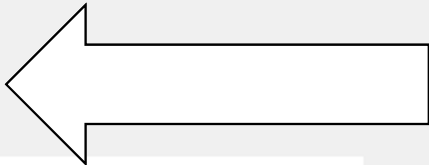
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- Dental
- Diabetes

Reminders

Encounter

New Note

Cover Sheet | Problems | Meds | Orders | Notes | Consults | Surgery | D/C Summ | Labs | Reports



VISTA CPRS in use by: Gruber,Stephanie J (vista.madison.med.va.gov)

File Edit View Action Options Tools Help

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 Jul 10,17 RENAL CLINIC FOLLOWUP, MA  
 Jul 10,17 VCP-CHOICE PROV AGRMT VAI

Education note:  
 Learning Barriers/Preferences reviewed, remain the same.  
 PATIENT EDUCATION READINESS: READINESS: Ready to learn  
 TEACHING METHOD: Verbal discussion  
 MUTUAL GOAL(S): Verbalize understanding of instructions.  
 TIMEFRAME FOR COMPLETION: Immediate  
 SELECT ALL WHO WERE EDUCATED: Patient  
 EVALUATION OF EDUCATION PROVIDED:  
 EDUCATION TOPICS:  
 PATIENT ED TOPIC: COPD Pathophysiology  
 Content taught:  
 What it is (Chronic inflammation and decreased airflow)  
 Symptoms (wheezing, coughing, chest pain, shortness of breath, fatigue)  
 What causes it (most often smoking, sometimes occupation)  
 Diagnosing (health history, physical exam, tests (PFTs, CXR))  
 Treatment (tobacco treatment, RT, vaccinations, medications, oxygen)  
 PATIENT ED TOPIC: Respiratory Therapy  
 Content taught:  
 Purpose and benefit (more independence, complete daily tasks, improved quality of life)  
 Sample exercises (i.e. pursed lip breathing)  
 PATIENT EDUCATED ON THE FOLLOWING CLINIC INFORMATION:  
 Call the Telephone Care Service (1-888-589-7793) for new medical complaints or urgent concerns  
 Call the Outpatient Pharmacy (1-888-856-9039) for prescription refills and renewal information  
 Call the Primary Care Team  
 West Clinic at 608-280-7059  
 THE PATIENT RECEIVED THE FOLLOWING MATERIALS:  
 Time spent: 45 minutes

Patient Educations:  
 COPD ED COPD PATHOPHYSIOLOGY  
 COPD ED RESPIRATORY THERAPY

Health Factors:  
 COPD EDUCATION NOTE

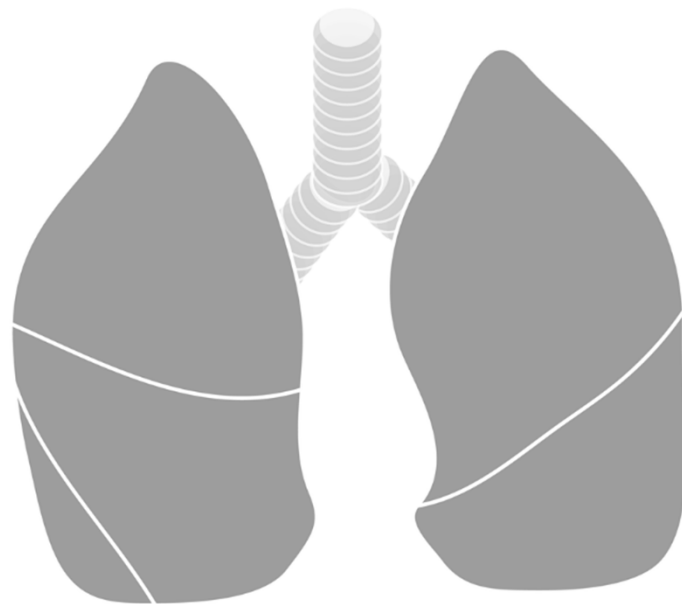
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Reminders  
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# ASTHMA/COPD ACTION PLAN POSTING

---



**Active Problems**

- Infestation By Bed Bug (SCT 13557)
- Back Pain (SCT 161891005)
- Hereditary Fructose Intolerance (SCT 13557)
- Chronic Obstructive Lung Disease (SCT 431956006)
- Degenerative Joint Disease Of Hand (SCT 431956006)
- Attempted Suicide (ICD-9-CM E958.5)
- COPD, Chronic Obstructive Pulmonary Disease

**Allergies / Adverse Reactions**

- Glove [Latex Glove]
- Penicillin
- Bacon
- Aspirin Related Medications

**Postings**

- Allergies
- Crisis Note Sep 30,2009
- Release Of Information Apr 28,2017
- Research Study Patient Apr 17,2013
- Infection Control Feb 09,2010
- Controlled Substance Contract
- Controlled Substance Contract
- Controlled Substance Contract

**Active Medications**

- Infusion Clinic Medication
- Denosumab 60mg/MI Inj,Syringe 1ml
- Non-Va Acetaminophen/Diphenhydramine Tab

**Clinical Reminders**

Reminder	Due Date
PBM PharmD Pharmacotherapy Rem V9	DUE NOW
A: Depression Screening	Sep 13,17
A: Fall History/Risk	Dec 11,16
A: Homelessness Screening	Jan 10,14
A: Plevnar 13 (PCV 13)	DUE NOW
A: Primary Care Pressure Ulcer Risk	Nov 01,13
MH Tx Coordinator Info (Available)	DUE NOW
P: BP > 139/89 (AGE 60-85)	DUE NOW
P: Communication of Results	DUE NOW
P: CVD/DM Annual LDL Needed	Dec 06,07
P: Diabetic Eye Exam **MC**	Apr 28,10
P: DM A1C Goal Not Entered/Reviewed	DUE NOW
P: Hepatitis C Testing	DUE NOW
P: HIV Screening	DUE NOW
P: Lipid Profile Screen	Sep 12,04
P: Medication Reconciliation	DUE NOW
P: Wandering Safety Risk	DUE NOW

**Patient Postings**

Allergies	Severity	Signs / Symptoms
Glove [Latex Glove]		Hypotension
Penicillin		Fruitus
Bacon		Rash
Aspirin Related Medications	Severe	Rash,anaphylaxis

**Crisis Notes, Warning Notes, Directives**

- Crisis Note Sep 30,09
- Release Of Information Apr 28,17
- Research Study Patient Apr 17,13
- Infection Control Feb 09,10
- Controlled Substance Contract Mar 18,09
- Controlled Substance Contract Nov 13,08
- Controlled Substance Contract Nov 13,08
- Life-Sustaining Treatment Jul 15,16

Close

**Recent Lab Results**

No Orders Found.

**Vitals**

Parameter	Value	Date/Time	Notes
T	98.4 F	May 23,2017 13:52	(36.9 C) TEMPORAL
P	68	May 23,2017 13:52	RADIAL
R	14	May 23,2017 13:52	SPONTANEOUS
BP	140/88	May 23,2017 13:52	CUFF-AUTOMATED
HT	68 in	May 23,2017 13:52	(172.72 cm) ACTUAL
WT	192 lb	May 23,2017 13:52	(87.09 kg) ACTUAL
PN	0	May 23,2017 13:52	

**Appointments/Visits/Admissions**

- Oct 02,2017 08:00 Address VerificationX Cancelled By Clinic
- Sep 06,2017 11:00 Mad Cardiology Pa Melone New Cancelled
- Sep 06,2017 08:30 Mad Cardiology Pa Melone Cancelled By Clinic
- Aug 01,2017 12:00 Mad Cardiac Cath Cancelled By Clinic
- Aug 01,2017 10:00 Mad Ear Care Lpn Cancelled By Clinic
- Jul 17,2017 12:00 Mad Podiatry Rtc Cancelled By Clinic
- Jul 11,2017 08:00 Address VerificationX Cancelled By Clinic
- Jul 06,2017 10:10 Mad Mtg Cw Dealie Checked Out

Progress Note Properties

Progress Note Title: ACTION PLAN ASTHMA/COPD

OK

Cancel

- ACTION PLAN ASTHMA/COPD
- ACTIVATION <ADVANCE DIRECTIVE ACTIVATION BY PHYSICIAN>
- ACTIVE <CLINICAL WARNING NO LONGER ACTIVE>
- ACTIVE <CRISIS NO LONGER ACTIVE>
- ACTIVE <INFECTION CONTROL NO LONGER ACTIVE>
- ACTIVE <MRI CONTRAINDICATION NO LONGER ACTIVE>
- ACTIVE <PATIENT RECORD FLAG CATEGORY II - ADVANCE DIF

Date/Time of Note: Aug 1, 2017@12:39 ...

Author: Obermark, Molly R - CLINICAL PHARMACIST F

Expected Cosigner:

Reminder Dialog Template: ACTION PLAN ASTHMA/COPD

Asthma Action Plan:

COPD Action Plan:

GREEN ZONE

TAKE THESE MEDICATIONS EVERYDAY WHEN YOUR BREATHING IS STABLE AND YOU ARE FEELING WELL

COPD Controller Medications:

- Tiotropium Respimat (Spiriva)
- Tiotropium/Olodaterol Respimat (Stiolto)
- Olodaterol (Striverdi) 2.5 mcg/actuation, 2 puffs once a day
- Salmeterol 1 puff twice a day
- Formoterol 1 puff twice a day
- Budesonide/Formoterol (Symbicort)
- Mometasone (Asmanex)
- Other:

TAKE THIS MEDICATION WHEN YOU HAVE INCREASED SHORTNESS OF BREATH AND/OR COUGH

COPD Rescue Medications:

- Albuterol
- Combivent Respimat 1 puff every 4-6 hours
- Albuterol nebulizer
- Duonebs nebulizer 1 treatment every 4-6 hours

Use oxygen and/or CPAP as prescribed

Continue regular exercise and diet plan

Avoid tobacco products and inhaled irritants



YELLOW ZONE:

Begin treatment plan for worsening COPD symptoms.

\*\*\* Call telephone triage (888)598-7793 or Primary Care Provider when starting Yellow Zone Medications and if your symptoms do not improve within 48 hours.

COPD Medications:

Continue GREEN ZONE medications

Take your RESCUE medication scheduled.

In addition:

For ongoing shortness of breath, cough or increased mucous for 1-2 days, take:

\*

- Prednisone 20 mg tablets - take 2 tablets daily X 5 days (standard recommended dose)
- Prednisone - Other dose/schedule:
- No Prednisone

For ongoing shortness of breath, cough or increased mucous amount for 1-2 days AND change in mucous color to yellow or green, take:

\*

- Prednisone 20 mg tablets - take 2 tablets daily X 5 days (standard recommended dose)
- Prednisone - Other dose/schedule:
- No Prednisone

AND Antibiotic:

- <-- Click to view antibiotic therapy guidelines
- Augmentin (Amoxicillin 875mg/Clavulanate 125mg)
- Doxycycline 100mg
- Cefuroxime 500 mg

Complete full course of Prednisone and Antibiotics, even if you start to feel better.



Reminder Dialog Template: ACTION PLAN ASTHMA/COPD



RED ZONE:

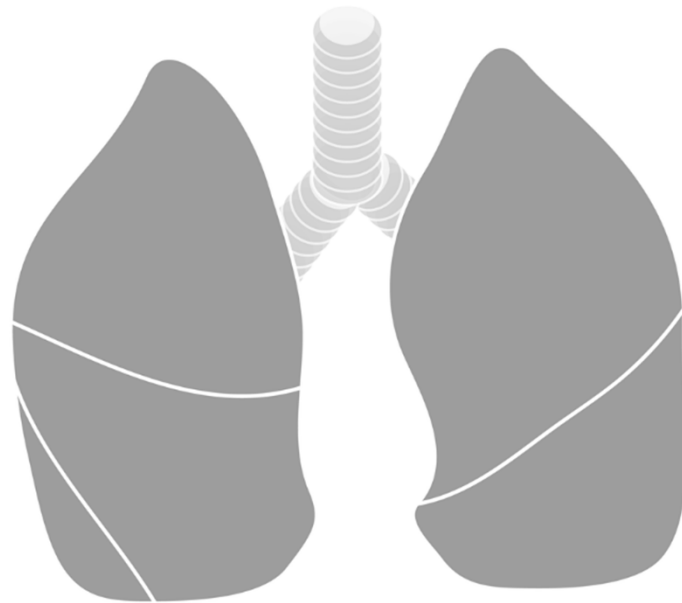
Continue GREEN AND YELLOW ZONE medications.

SEEK URGENT MEDICAL CARE OR CALL 911 if you have any of the following symptoms:

- Rescue medication does not help improve shortness of breath
- Severe shortness of breath, even at rest
- Not able to talk, sleep or do any activity because of trouble breathing
- Fever or chills
- Chest pain or coughing up blood

# 60 DAY NOTE

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# GOALS OF VISIT

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1. Assess for symptom improvement or changes since 30-day visit with updated CAT score
2. Reinforce med adherence
3. Ensure that referrals placed at 30-day visit have been placed
4. Assess use of COPD Action Plan

# PREVIOUS NOTES TO REVIEW

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1. 30 day nursing visit documentation
2. 30 day pharmacist visit documentation
3. Education notes
4. COPD posting

Progress Note Properties

Progress Note Title:

- MED MANAGEMENT
- MED MANAGEMENT CONSULT
- MED MANAGEMENT TELEPHONE
- MEDICAL <ADTP MEDICAL REVIEW NP>
- MEDICAL <AMA LEAVING AGAINST MEDICAL ADVICE>
- MEDICAL <CONSENT FOR LEAVING AGAINST MEDICAL ADVICE>
- MEDICAL <DIABETES MEDICAL GROUP VISIT>

OK  
Cancel

Date/Time of Note:  ...

Author:  ▾

- New Note in P
- Aug 31 MEDICATION MANAGEMENT WEST PACT PHARMD 1 SW, Portillo,Edward C
- All signed notes
  - Aug 23,17 ADTP INTAKE ASSESSMENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 16,17 MH INTERDISCIPLINARY TREATMENT PLAN OUTPATIENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 16,17 ADTP INTAKE ASSESSMENT, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Aug 08,17 MH MHC SUICIDE PREVENTION SAFETY PLAN, MAD ADTP ALDRICH SW, NATALIE S ALDRICH
  - Jul 26,17 GENERAL MEDICINE (FREE TEXT), WEST PACT 11 NP, SANDRA C TOMPKINS
  - Jul 18,17 PRIMARY CARE OUTPATIENT PROVIDER, MAD PACT GOLD TUES RES 2, ROBERT B HOLLAND
  - May 30,17 IR TELEPHONE, MAD INTERVENTIONAL RADIOLOGY, PAUL A GUILBAULT
  - Apr 24,17 ANESTHESIA INPATIENT, MAD ANESTHESIA NORA, ALAN P WANG
  - Apr 05,17 MH MHC CONSULT, TELEPHONE MAD MENTAL HEALTH, CASEY C HOFFMAN
  - Jan 19,17 MEDICINE TELEPHONE, MAD PACT PHONE GOLD THUR RES 1, CALLIE E PLAFKIN
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ANESTHESIA PERI OP, JUSTENE S WILKE
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ANESTHESIA NORA, SARAH L ERNST
  - Nov 17,16 NURSING HANDOFF TRANSFER FROM OUTSIDE FACILITY, MAD ENDOCRINE FELLOW, LISA M SPOHN
  - Nov 16,16 DIABETIC RETINOPATHY SURVEILLANCE NOTE, MAD MH MD AHEARN, TAMMY L SCHMIDT
  - Oct 25,16 APPOINTMENT SCHEDULING LETTER, SCHEDULING ADMIN-X, ASHLEY M RINDLE
  - Oct 21,16 SOCIAL WORK CASE MANAGEMENT, TELEPHONE MAD SOCIAL WORK, ANDREA TACK, LCSW
  - Sep 26,16 MENTAL HEALTH DIAGNOSTIC STUDY NOTE, MAD NEUROLOGY NCM, SANDRA C TOMPKINS
  - Sep 23,16 MH INTERDISCIPLINARY TREATMENT PLAN OUTPATIENT, MAD MH SW FRANCOIS, SARAH C FRANCOIS
  - Aug 26,16 AFTER VISIT SUMMARY (AVS), MAD MH FRAZIER PHARMD, JOSEPH V KARLS
  - Aug 26,16 AFTER VISIT SUMMARY (AVS), MAD MH FRAZIER PHARMD, JOSEPH V KARLS

MEDICATION MANAGEMENT WEST PACT PHARMD 1 SW, Portillo,Edward C Aug 31,2017@10:32

WEST PACT PHARMD 1

Shared Templates

Templates

Reminders

Encounter

New Note

Diagnoses:  
Chronic post-traumatic stress disorder following military combat (SCT 699241002) - Post-traumatic stress disorder, chronic (ICD-10-CM F43.12) (Primary)

Procedures:  
PsyTx w/ Pt 53-89 Min

Health Factors:

- Last 300 Signed Notes (Total: 292)
- New Note in Progress
- Aug 31,17 MEDICATION MANAGEMENT
- All signed notes
- Aug 23,17 ADTP INTAKE ASSESSMENT, MAD
- Aug 16,17 MH INTERDISCIPLINARY TREATM
- Aug 16,17 ADTP INTAKE ASSESSMENT, MAD
- Aug 08,17 MH MHC SUICIDE PREVENTION SA
- Jul 26,17 GENERAL MEDICINE (FREE T
- Jul 18,17 PRIMARY CARE OUTPATIENT PROV
- May 30,17 IR TELEPHONE, MAD INTERVENTI
- Apr 24,17 ANESTHESIA INPATIENT, MAD ANE
- Apr 05,17 MH MHC CONSULT, TELEPHONE M
- Jan 19,17 MEDICINE TELEPHONE, MAI
- Nov 17,16 NURSING HANDOFF TRANSFER F
- Nov 17,16 NURSING HANDOFF TRANSFER F
- Nov 17,16 NURSING HANDOFF TRANSFER F
- Nov 16,16 DIABETIC RETINOPATHY SURVEIL
- Oct 25,16 APPOINTMENT SCHEDULING LETT
- Oct 21,16 SOCIAL WORK CASE MANAGEMEN
- Sep 26,16 MENTAL HEALTH DIAGNOSTIC ST
- Sep 23,16 MH INTERDISCIPLINARY TREATM
- Aug 26,16 AFTER VISIT SUMMARY (AVS), MA
- Aug 26,16 AFTER VISIT SUMMARY (AVS), MA

Templates

Shared Templates

COPD

- COPD EDUCATION NOTE/30 DAY NOTE
- COPD ED 60 DAY CONTACT**
- Copd Respiratory Therapy

Shared Templates

Reminder Dialog Template: COPD ED 60 DAY CONTACT

ZZCPRS,CINDERELLA is a 47 yo FEMALE contacted by telephone today for COPD management follow-up. Patient completed joint PharmD/NCM appointment for COPD disease state education, medication management, and action plan discussion approximately 4 weeks ago.

S:



Reminder Dialog Template: COPD ED 60 DAY CONTACT

ZZCPRS,CINDERELLA is a 47 yo FEMALE contacted by telephone today for COPD management follow-up. Patient completed joint PharmD/NCM appointment for COPD disease state education, medication management, and action plan discussion approximately 4 weeks ago.

TODAY

1. COPD

Current medications:

Maintenance therapy -

1.

Using as prescribed (using every day)?

Yes

No

Using correct technique?

Yes

No

Rescue therapy -

1.

Using as prescribed (not overusing)?

Yes

No

Using correct technique?

Yes

No

Has patient used Action Plan since last follow-up?

Yes

No

CAT score: [Click here for CAT Test](#)

Is the patient interested in any referrals (nutrition, integrated care, tobacco treatment, pulmonary rehabilitation, telehealth, COPD education)?

Yes

No

N/A - Patient already referred to all applicable services.

A:

COPD:

P:

1. Medications:

2. Patient education:

3. Referrals:

4. Follow-Up:

Spirometry:

Other:

Time spent:

COPD CARE  
CLINICAL PHARMACY SPECIALIST  
Clinical Pharmacist Specialist (CPS)  
TEMPLATES  
Template Review

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STEPHANIE GRUBER, PHARMD, BCACP  
WILLIAM S MIDDLETON VA HOSPITAL